## What to do if you have a complaint at GEIS

Problems with: Other students? Host family? Teachers? Other staff? Agents?

See the International Student Director -*Mrs Lesley King* Iesleyk@geis.school.nz No Resolution? Talk to the Principal -*Mrs Maree* 

Stavert marees@geis.school.nz Still no Resolution? See the Board of Trustees School not helping? Contact NZQA qadrisk@nzqa.govt.nz

Have you spoken to your class teacher?



Mobile: +64 272 244 058 LINE Kakao Talk WeChat





or call NZQA on: 0800 697 296

If your complaint is about fees, contact iStudent complaints:

www.istudent.org.nz

or call them on: 0800 00 66 75